

Litteraturoversigt vedrørende medarbejdermålinger

Generelle artikler

- Kristensen, K., H. J. Juhl, J. K. Eskildsen, J. Nielsen, N. Frederiksen and C. Bisgaard (2006). "Determinants of absenteeism in a large Danish bank (forthcoming)." International Journal of Human Resource Management.
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- Kristensen, K. and J. K. Eskildsen (2006). Design of PLS-based Satisfaction Studies (forthcoming). Handbook of Computational Statistics - PLS and Marketing. V. E. Vinzi, Springer Verlag.
- Eskildsen, J. K. and K. Kristensen (2006). "Enhancing importance-performance analysis." International Journal of Productivity and Performance Management **55**(1): 40-60.
- Kristensen, K. and J. K. Eskildsen (2005). PLS Structural Equation Modelling for Customer Satisfaction Measurement: Some empirical and theoretical results. Handbuch PLS-Pfadmodellierung - Methode, Anwendung, Praxisbeispiele. F. W. Bliemel, A. Eggert, G. Fassott and J. Henseler, Schäffer-Poeschel: 5-24.
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